

CF6 FAN REVERSER

CF6-6, CF6-50 & CF6-80A

SPARE PARTS PRICE CATALOG



**THE NORDAM GROUP, INC.
REPAIR DIVISION
CUSTOMER SPARES SUPPORT**

**TULSA, OKLAHOMA 74116
USA**

**EFFECTIVE – JANUARY 1, 2017
THROUGH DECEMBER 31, 2017**

**THE NORDAM GROUP, INC.
REPAIR DIVISION
CUSTOMER SPARES SUPPORT
CF6 FAN REVERSER SPARE PARTS PRICE CATALOG**

**CF6-6, CF6-50 & CF6-80A
TABLE OF CONTENTS**

<u>DESCRIPTION</u>	<u>ARTICLE</u>	<u>PAGE</u>
Introduction	1	1
Orders And Inquiries	2	1
Technical Support	3	1
Technical Publications	4	2
Electronic Communications	5	2
Price Administration	6	2
Taxes	7	2
Purchase Orders/Acknowledgments	8	3
Purchase Order Cancellations	9	3
Minimum Orders	10	4
Quotations-Spare Parts Price And Delivery	11	4
Title And Risk Of Loss	12	4
Lead-times	13	4
Expedite Priorities	14	4
Payments	15	5
Direct Supported Vendor Items	16	6
Warranty	17	6
Return Of Over Shipments Or Incorrect Parts	18	7
Shortages	19	8
Return Of Discrepant Parts	20	8
Export/Import Licenses	21	8
Excusable Delay	22	9
Non-excusable Delay	23	9
Information And Data	24	9
Patents	25	10
Waiver Of Immunity	26	10
Governing Law	27	10
Limitation Of Liability	28	10
Holiday Operations	29	11
<u>ATTACHMENT</u>		
Warranty Claim Form		

ARTICLE 1 INTRODUCTION

This NORDAM Section of this CF6 Fan Reverser Spare Parts Price Catalog lists spare parts (“Spare Parts”) offered for sale in support of CF6 model fan reversers by the Customer Spares Support of The NORDAM Group, Inc. (“NORDAM”), Tulsa, Oklahoma (Cage Code 29957).

This NORDAM Section of this Spare Parts Price Catalog is published annually and no interim revisions are provided. Changes to these prices or prices of additional or newly established recommended Spare Parts will be initially supplied in revisions to parts provisioning data or procurement data, which are issued in accordance with ATA Specification 2000. Such prices may be subject to revision until such time as they are incorporated into the next issue of this Spare Parts Price Catalog.

ARTICLE 2 ORDERS AND INQUIRIES

NORDAM Spares Support
ORDERS AND INQUIRIES:
NORMAL OFFICE HOURS
8:00 a.m. - 5:00 p.m. (Central Time)
Monday - Friday
918-878-6750
918-878-6605 Fax
CF6spares@NORDAM.com

AFTER HOURS EMERGENCY
Within the United States: 918-878-6631
Outside the United States: 918-878-6631

MAIL ORDERS AND INQUIRIES:
NORDAM Repair Division
Attn.: CF6 Customer Accounts
11200 E. Pine
Tulsa, Oklahoma 74116
USA

Phone number: 918-878-6750
ARINC/SITA Address: TULNRCR
RAPIFAX: 918-878-6605
Active 24 hours a day.
Monitored 8:00 a.m. - 5:00 p.m., Monday - Friday (except during
Holidays as indicated herein)

ARTICLE 3 TECHNICAL SUPPORT

Middle River Aircraft Systems maintains a staff of Product Support Engineers (PSE) to provide technical support to CF6 Airline Customers and others having an executed Technical Services Agreement with Middle River Aircraft Systems. The PSEs of Middle River Aircraft Systems are

available from 8:00 a.m. to 4:30 p.m. (Eastern Time), Monday through Friday. Middle River Aircraft Systems contact information:

Karen Hill
Customer Support Account Representative
410-682-0088
karen.hill@ge.com

ARTICLE 4 TECHNICAL PUBLICATIONS

CF6 Reverser Technical Publications may be ordered by contacting the Technical Publications Distribution Center of Middle River Aircraft Systems. The telephone and Rapifax numbers for Middle River Aircraft Systems are:

513 672 8400, extension 130 (telephone)
513 672 8422 (RAPIFAX)

ARTICLE 5 ELECTRONIC COMMUNICATIONS

In addition to normal communication channels, NORDAM maintains ATA Spec 2000 capability for the Customer Spares Support. This communication device may be used for order entry and administration in accordance with ATA Specification 2000, and for messages to all individuals in the Customer Spares Support, Tulsa, Oklahoma. The address of this terminal, from either the ARINC or SITA network, is TULNRCCR.

ARTICLE 6 PRICE ADMINISTRATION

Prices in the NORDAM Section of this Spare Parts Price Catalog are effective for Spare Parts orders received by NORDAM between January 1, 2017 and December 31, 2017 and scheduled for delivery within quoted lead-time. Price change notification will be given ninety (90) days in advance of the effective date. In the event the Customer requests a delayed shipment schedule, NORDAM reserves the right to review and adjust prices accordingly.

The prices indicated are net unit prices, expressed in United States Dollars (USD). NORDAM ships on a freight collect basis only. Parts will be packaged and labeled in accordance with ATA Specification 300. **NORDAM does not provide export shipping service. The Customer must specify the domestic shipping address of their freight forwarder for shipments outside the United States.**

Prices do not include transportation costs or taxes of any type.

ARTICLE 7 TAXES

NORDAM is required to collect state sales and use taxes on commercial sales of Spare Parts unless the Customer provides evidence of an appropriate exemption. Either of the following may be provided as an exemption:

- I. Interstate Commerce Certification justifying an exemption in accordance with Oklahoma tax laws and regulations.
- II. A signed statement which specifies that the materials and/or services purchased are part of and incorporated in an aircraft which is used principally in interstate or foreign commerce or are tangible personal property which will be used on a qualifying aircraft. An ORIGINAL signature is required on the statement.

ARTICLE 8 PURCHASE ORDERS/ACKNOWLEDGMENTS

Purchase orders may be placed with NORDAM via RAPIFAX, ARINC/SITA, mail, email or through Aeroexchange Cage Code 29957. NORDAM will acknowledge receipt of all orders within fifteen (15) working days. Electronic orders are accepted in accordance with ATA Specification 2000 (Chapter 3) format.

The terms and conditions contained within this NORDAM Section of this Spare Parts Price Catalog and any applicable agreement (GTA) between NORDAM and Customer for CF6 model spares, if any, will govern the purchase of CF6 model spares. In the event of a conflict between this NORDAM Section of this Spare Parts Price Catalog and the GTA currently in effect between Customer and NORDAM (if any), the GTA will take precedence. Terms and conditions on the face or reverse of Customer purchase orders shall in no event apply to the purchase of Spare Parts. By ordering Spare Parts, the Customer accepts the terms and conditions of this NORDAM Section of this Spare Parts Price Catalog except to the extent the Customer's GTA with NORDAM takes precedence.

All orders must specify the purchase order number, part number, quantity, customer code, "ship to" and "bill to" address or code. The Customer should designate the method of shipment and carrier account number on the order. Where no such designation is indicated, the method of shipment shall be at the discretion of NORDAM and shipment shall be freight collect.

NORDAM reserves the right to make partial incremental shipments against the total order requirements.

NORDAM may ship the material any time up to thirty (30) days in advance of the Customer specified ship date. Complete status of every order is available upon request from the Customer Spares Support Representative.

ARTICLE 9 PURCHASE ORDER CANCELLATIONS

Stop shipments and/or cancellations may be accomplished by written purchase order amendment. NORDAM reserves the right to charge a cancellation fee in connection with any order cancelled for the convenience of the Customer in addition to any other rights and remedies provided by law and/or under this NORDAM Section of this Spare Parts Price Catalog.

ARTICLE 10 MINIMUM ORDERS

NORDAM Customer Spares Support has a minimum order purchase of \$200.00 requirement for each part number indicated in the price catalog. For orders exceeding existing inventory on hand, there is a possibility of additional cost to that will be quoted in the RFQ confirmation process.

ARTICLE 11 QUOTATIONS - SPARE PARTS PRICE AND DELIVERY

The word "QUOTE" in the price column indicates that price will be furnished upon receipt of a Customer inquiry. The quoted price shall be firm for ninety (90) days from the date of such quotation. NORDAM will respond to Customer requests for price and delivery information within seven working days for referenced "QUOTE" components unless an emergency condition exists. The request should clearly specify the emergency condition, and NORDAM will respond on a best commercially practicable basis.

ARTICLE 12 TITLE AND RISK OF LOSS

All material is delivered EX WORKS NORDAM's dock, Tulsa, Oklahoma, unless otherwise agreed by NORDAM. Title and risk of loss pass to the Customer upon delivery. Notwithstanding that Customer is responsible for arranging transportation, NORDAM agrees to contact the Customer's freight forwarder in order to facilitate the transportation activity for international shipment destinations.

ARTICLE 13 LEAD-TIMES

The specified lead-time represents the calendar days after receipt of an order (ARO) by NORDAM until parts are ready for shipment. It does not include transit time to the Customer. "QUOTE" in the lead-time column indicates that delivery time will be furnished upon request.

Lead times are subject to change. It is recommended that customers place scheduled orders for annual requirements.

ARTICLE 14 EXPEDITE PRIORITIES

It is expected that orders will be placed in accordance with published lead-times. However, NORDAM maintains a stock of certain Spare Parts to help cover Customer emergency needs. For the purpose of Aircraft On Ground (AOG) and imminent AOG support, a twenty-four (24) hour emergency telephone service is available as shown under ORDERS AND INQUIRIES (Article 2). NORDAM will advise of action taken within the period specified below:

AOG	Aircraft On Ground	4 Hours
WSP	Work Stoppage	48 Hours
USR	Urgent Stock Replenishment	7 Days

EMERGENCY SHIPMENTS WILL BE MADE WITHIN THE ABOVE STATED LEAD-TIMES ONLY IF MATERIAL IS IN STOCK.

www.NORDAM.com/technical-publications/certifications

CF6spares@NORDAM.com

NORDAM RESERVES THE RIGHT TO CHARGE A HANDLING FEE, IN ADDITION TO THE PRICES PUBLISHED IN THIS CATALOG, FOR PARTS WHICH REQUIRE EITHER AOG OR WORK STOPPAGE SERVICE.

ARTICLE 15 PAYMENTS

Payment terms are either (i) net 30 days from invoice date (or as otherwise mutually agreed), (ii) cash in advance, or (iii) letter of credit, at the sole discretion of NORDAM. NORDAM reserves the right to set other payment terms on a case by case basis dependent on the financial condition, historical payment record and sovereign risk of Customer. The release of any order for shipment is dependent upon Customer's adherence to the Terms and Conditions outlined herein.

Customer orders will be billed by NORDAM. Payment may be made by either of the following means whether payment terms are Cash in Advance or Net 30 Days:

Wires to the following account:

The NORDAM Group, Inc.
JPMorgan Chase Bank, N.A.
ABA Routing #021000021
SWIFT # CHASUS33
Account # 135376200

Check payments may be mailed to the following locations as appropriate:

The NORDAM Group, Inc.
PO Box 732060
Dallas, Texas 75373-2060

The preferred method of payment is by wire transfer.

Customer name and NORDAM Invoice Number(s) are to be indicated on all remittances. Late payments shall be subject to a penalty consisting of interest accruing and payable to NORDAM at a rate of two (2) percentage points over prime starting on the thirty first (31st) day following the invoice date through the date payment is received. Interest charges will be billed monthly on the outstanding balance until full payment is received. The prime rate that forms a basis of the interest owed shall be the Wall Street Journal published rate effective on the 31st day following the invoice date. Failure on NORDAM's part to enforce this provision on any particular outstanding balance shall not be construed as a waiver of this provision. The express waiver of this provision (on a particular payment) shall not constitute a waiver of any future obligation to comply with this provision.

Letters of Credit must be advised through a banking institution acceptable to NORDAM and will be handled on a case by case basis.

All banking fees, transfer charges and charges associated with Letters Of Credit, whether incurred within the United States or the country of origin, are the responsibility of the Customer.

Payments must be made in United States Dollars (USD) irrespective of the payment terms or method of payment.

ARTICLE 16 DIRECT SUPPORT VENDOR ITEMS

Direct support vendor items should be procured directly from the applicable supplier, as NORDAM does not normally stock these parts. In the event of an emergency or for those Customers that experience support difficulties with those suppliers, NORDAM will provide an interface and assist in problem resolution. In such cases, please contact the NORDAM Spares Support Representative.

When Customers are unable to contact those suppliers or the suppliers are unable to support the Customer's requirements, Customers may request quotations through the NORDAM Customer Spares Support Representative. To ensure rapid processing of requests for quotations for direct supported vendor items, NORDAM requests that the next higher assembly part number and manufacturer or supplier be provided.

A twenty five per cent (25%) handling charge will be added to all invoices for the purchase of direct supported vendor items. Lead-times for such purchases from NORDAM are the vendor's normal lead-time plus NORDAM's processing time.

ARTICLE 17 WARRANTY

A. Warranty; Parts Credit Allowance:

NORDAM warrants to Customer that the Spare Parts sold hereunder, with the exception of direct supported vendor items (Article 17), will at the time of delivery be free from defects in material, workmanship and title during the first 1,000 flight hours for such Spare Parts. In the event of failure of the foregoing warranty during the first 1,000 flight hours for a Spare Part, NORDAM at its discretion will repair, replace, or grant up to one hundred per cent (100%) parts credit allowance for repair labor ("Parts Credit Allowance") for the failed Spare Part, and in the event of failure of the foregoing warranty after the first 1,000 flight hours for a Spare Part but before the first 4,000 flight hours for the Spare Part NORDAM will grant a pro rata Parts Credit Allowance for the failed Spare Part decreasing from one hundred per cent (100%) at 1,000 flight hours part time since new to zero percent at 4,000 flight hours part time since new.

B. Warranty Claim Form:

To file a Warranty Claim Form for Spare Parts in accordance with the above listed Warranty provisions, a NORDAM Warranty Claim Form must be completed. For your convenience, a reproducible Warranty Claim Form has been included herein as Attachment 1 and is located on page 13. Submit completed forms by facsimile to 918-878-6605 Attention: Spares Warranty Administrator. If you have questions concerning warranty claim preparation, contact the CF6 Warranty Administrator at 918-878-6750.

- C. Limitation on Warranty:**
THE WARRANTIES IN ARTICLE 18A ARE EXCLUSIVE AND ARE GIVEN AND ACCEPTED IN LIEU OF (i) ANY AND ALL OTHER WARRANTIES, WHETHER WRITTEN, ORAL, EXPRESSED, IMPLIED, OR STATUTORY, INCLUDING WITHOUT LIMITATION THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE; AND (ii) ANY OBLIGATION, LIABILITY, RIGHT, CLAIM OR REMEDY IN CONTRACT, TORT OR STRICT LIABILITY AGAINST NORDAM, WHETHER OR NOT ARISING FROM THE NEGLIGENCE, ACTUAL OR IMPUTED, OF NORDAM. THE REMEDIES IN ARTICLE 18A FOR BREACH OF WARRANTIES SET FORTH IN ARTICLE 18A ARE EXCLUSIVE AND EXCLUDE ALL OTHER REMEDIES INCLUDING, WITHOUT LIMITATION, INCIDENTAL, INDIRECT, SPECIAL, PUNITIVE OR CONSEQUENTIAL DAMAGES.
- D. Not Transferable:**
These warranties are not transferable by Customer to a third party without the prior written approval of NORDAM.

ARTICLE 18 RETURN OF OVER SHIPMENTS OR INCORRECT PARTS

Spare Parts received from NORDAM that are incorrect for any of the following reasons may be returned if those parts are in new condition within 30 days of receipt.

- A. OVERSHIPMENTS**
Quantity of parts shipped is in excess of quantity ordered.
- B. INCORRECT PART SHIPPED**
Part shipped is not the part ordered by the Customer (this does not apply where a part substitution was approved by the Customer).

The resolution of either of the above conditions must be coordinated with your Customer Spares Support Representative for return to NORDAM, freight collect, to:

NORDAM
Customer Spares Support Distribution Center
11200 E Pine
Tulsa, Oklahoma 74116
USA

Claims for incorrect or discrepant goods shipped against any order must be presented to NORDAM in writing within thirty (30) days after receipt of the shipment in question. Except as specifically provided herein, NORDAM will not be responsible for any such claim not reported in writing within that period.

All returns must have a NORDAM Return Material Authorization (RMA) Number, provided by the Customer Spares Support Representative. In addition to clearly indicating the reason for the return, the package should be clearly marked with the RMA number.

ARTICLE 19 SHORTAGES

Claims for shortages against any order must be presented to NORDAM in writing within thirty (30) days after receipt of the shipment in question. Except as specifically provided herein, NORDAM will not be responsible for any such claim not reported in writing within that period.

ARTICLE 20 RETURN OF DISCREPANT PARTS

- A. Parts that are received in a discrepant condition may be returned to NORDAM provided that the condition was not created during transit within 30 days. Parts that are discrepant as a result of the original manufacturing process and have zero (0) flight hours part time since new should be returned, freight collect, to:

NORDAM
Customer Spares Support Distribution Center
11200 E Pine
Tulsa, Oklahoma 74116 USA

- B. In addition, a Warranty Claim Form (Article 18) must be filled out and sent to:

NORDAM
Spares Warranty Support
11200 E Pine
Tulsa, Oklahoma 74116
USA

- C. For your convenience, a reproducible Warranty Claim Form has been included herein as Attachment 1 and is located on page 13, or Warranty Claim Forms can be obtained upon request from the CF6 Warranty Administrator, by calling 918-878-6750, who will assist you in its preparation.

- D. All returns must have a NORDAM Return Material Authorization (RMA) Number, provided by the Customer Spares Support Representative. In addition to clearly indicating the reason for the return, the package should be clearly marked with the RMA number.

The Customer is responsible for filing a claim with the appropriate carrier if the material is damaged in transit.

ARTICLE 21 EXPORT/IMPORT LICENSES

Customer affirms that it shall be responsible for (a) determining any export license requirements, (b) obtaining any required export licenses or other official authorization, (c) carrying out any

required U.S. Custom or other custom formalities for export of the goods and (d) complying with all U.S. Government and all other applicable government reporting requirements. NORDAM shall not be liable if any authorization of any government is delayed, denied, revoked, restricted, not renewed, or otherwise is not in place, and Customer shall not be relieved thereby of its obligation to pay NORDAM for goods or any other charges which are the obligation of Customer under this order. By accepting Spare Parts from NORDAM, Customer asserts that it has an Export Compliance Program and that Customer adheres to all US Government Export Laws and Regulations and all other applicable export laws and regulations. Customer shall indemnify NORDAM against any damages it might incur as a result of Customer violating any such laws and regulations.

ARTICLE 22 EXCUSABLE DELAY

NORDAM shall not be in default or liable for any damages resulting from delay in delivery or performance of any of its obligations hereunder due to acts of the Customer, acts of God or the public enemy, acts of the government in either its sovereign or contractual capacity, fires, floods, accidents or other casualties, epidemics, quarantine restrictions, strikes, labor disputes, freight embargoes, unusually severe weather, inability to obtain necessary or required materials, transportation, utilities, compliance with orders, priorities or requests of any government agency, failure of supplier or subcontractors to meet delivery schedules, delivery to anyone pursuant to an Aircraft on Ground (AOG) or critical request affecting any aspect of NORDAM's performance identified to an order, or to any cause, condition or contingency beyond the reasonable control of NORDAM, whether similar to those enumerated or not. In the event of any such delay, the date of performance or delivery shall be extended for a period of time as may be reasonably necessary to compensate for any such delay.

ARTICLE 23 NON-EXCUSABLE DELAY

In the event that NORDAM is unable to deliver material on the previously communicated date, and any such delay is not an excusable delay as described in Article 23, the Customer's sole remedy shall be to cancel the order without liability for any costs incurred up to the point of termination or any cancellation fees. **Without limiting the scope of Article 29, NORDAM shall not be liable for any direct, indirect, incidental, consequential special or punitive damages for failure to deliver on the date communicated to the Customer.**

ARTICLE 24 INFORMATION AND DATA

All information and data (including, but not limited to, designs, drawings, blueprints, tracings, plans, models, layouts, specifications and memoranda) which may be furnished or made available to Customer directly or indirectly as the result of an order of Spare Parts under this NORDAM Section of this Spare Parts Price Catalog shall as between Customer and NORDAM remain the property of NORDAM. This information and data is proprietary to NORDAM and shall neither be used by Customer nor furnished by Customer to any other person, firm or corporation for the design or manufacture of any part or item nor permitted out of Customer's possession nor divulged to any other person, firm or corporation except as permitted in writing in advance by NORDAM.

Nothing in this NORDAM Section of this Spare Parts Price Catalog or otherwise shall convey to the Customer the right to reproduce or cause the reproduction of any Spare Part of a design identical or similar to that of the Spare Parts purchased under this NORDAM Section of this Spare Parts Price Catalog or give to the Customer a license under any patents or rights owned or controlled by or licensed to NORDAM.

ARTICLE 25 PATENTS

NORDAM's sole responsibility with respect to claims, suits, or proceedings that any Spare Parts furnished under this NORDAM Section of this Spare Parts Price Catalog constitute an infringement of any patent of the United States or of any patent of any other country that is a signatory to ARTICLE 27 of the Convention on International Civil Aviation signed by the United States at Chicago on December 7, 1944 shall be to report such claim to the patent holder. This Article 26 shall apply to any Spare Parts manufactured to a patent holder design.

ARTICLE 26 WAIVER OF IMMUNITY

To the extent that Customer or any of its property is or becomes entitled at any time to any immunity on the grounds of sovereignty or otherwise from any legal action, suit or proceeding, from set-off or counterclaim, from the jurisdiction of any competent court, from the service of process, from the attachment prior to judgment, from attachment in aid of execution, or from execution prior to judgment, or other legal process in any jurisdiction, Customer for itself and its property does hereby irrevocably and unconditionally waive, and agree not to plead or claim, any such immunity with respect to its obligations, liabilities or any other matter under or arising out of or in connection with the subject matter hereof. Such agreement shall be irrevocable and not subject to withdrawal in any and all jurisdictions including, without limitation, under the Foreign Sovereign Immunities Act of 1976 of the United States of America.

ARTICLE 27 ARTICLE 28 GOVERNING LAW

Customer orders (which term includes without limitation purchase orders and contracts in whatever form) shall be governed by, construed and interpreted in accordance with the laws of the State of New York, United States of America, without reference to its conflict of laws principles and any dispute which arises between Customer and NORDAM shall be tried in a court of competent jurisdiction located in the State of Oklahoma United States of America. Customer expressly agrees to exclude from any order and any disputes which may arise thereunder any applicability whatsoever of the United Nations Convention on Contracts for the International Sale of Goods, 1980, and any successor(s) thereto.

ARTICLE 28 LIMITATION OF LIABILITY

Except as otherwise specifically set forth herein, NORDAM's liability for any loss or damage of any nature whatsoever arising out of or in connection with its performance under any Customers order, or the goods or services furnished thereunder, shall not exceed \$50,000 or the purchase order value of the part in question whichever is lower. This limitation applies regardless of the cause of the loss or damage be it negligence on the part of NORDAM and/or any one or more of its employees, subsidiaries, affiliates, or otherwise. IN NO EVENT SHALL NORDAM BE

LIABLE FOR ANY OBLIGATION OR LIABILITY FOR SPECIAL, INDIRECT, PUNITIVE, CONSEQUENTIAL, OR INCIDENTAL LOSSES OR DAMAGES.

If Customer furnishes or transfers any Spare Part to any third party ("Transferee") by contract or otherwise, Customer shall obtain from any such Transferee a provision affording NORDAM the protection of this Article 29. If Customer fails to obtain such an agreement from Transferee, Customer shall indemnify Seller from all claims and all costs and expenses incurred in the defense of any such claim (whether or not the claim is successful) made by such Transferee.

ARTICLE 29 HOLIDAY OPERATIONS

Listed below are scheduled holidays for NORDAM up to and including December 31, 2017. Any changes to this schedule will be provided when known.

New Year's Day	02 January 2017
Good Friday	14 April 2017
Memorial Day	29 May 2017
Independence Day	04 July 2017
Labor Day	04 September 2017
Thanksgiving Holiday	23-24 November 2017
Christmas Holiday	25-26 December 2017

Normal working hours are from 8 a.m. until 5:00 p.m. (Central Time) Monday through Friday. Operations will normally be suspended at 3:00 p.m. the day preceding the holiday and will normally commence at 7:30 a.m. the day after the holiday.

The 24-hour emergency telephone service will be in operation to support emergency requirements during holidays and all hours outside normal business hours.



WARRANTY CLAIM

CUSTOMER/OWNER				REVERSER MODEL	REVERSER SERIAL NO.	REVERSER REMOVAL DATE	REVERSER TOTAL TIME	CLAIM NO.	DATE
				REVERSER TOTAL CYCLES	ENGINE POSITION NO.	AIRPLANE TOTAL TIME	AIRPLANE TOTAL CYCLES	CUSTOMER REFERENCE	
				AIRPLANE MODEL	AIRPLANE LINE NO.	AIRPLANE REGISTR. NO.	ENGINE MODEL		
PARTS/MATERIAL SHIPPED TO: (INCLUDE WAYBILL NO. IF KNOWN)				REASON FOR REVERSER/PART REMOVAL				CUSTOMER PURCHASE ORDER NO. (IF APPLICABLE)	
				<input type="checkbox"/> PERIODIC INSPECTION <input type="checkbox"/> PREMATURE REMOVAL <input type="checkbox"/> CONVENIENCE <input type="checkbox"/> SERVICE BULLETIN		WHO SHOULD RECEIVE CREDIT? <input type="checkbox"/> OWNER <input type="checkbox"/> OVERHAUL SHOP		OVERHAUL SHOP NAME	
				PART NAME	PART SERIAL NO.	HOURS SINCE NEW	CYCLES SINCE NEW	REASON FOR CLAIM	
ITEM NO.	IIN	QTY.	PART NUMBER						
DISPOSAL <input type="checkbox"/> SCRAP AT OPERATOR <input type="checkbox"/> REPAIR AT MFG. <input type="checkbox"/> REPAIR AT OPERATOR <input type="checkbox"/> OTHER <input type="checkbox"/> INVESTIGATE AT MFG.				OPERATOR OR OVERHAUL SHOP APPROVAL				DATE	
				ARTICLE 30 MANUFACTURER'S REP. APPROVAL				DATE	

INSTRUCTIONS:

1. Refer to appropriate warranty manual for detailed instructions.
2. Fax completed claim form to 1.918.878.6605 / Attention: Spares Warranty Support.
3. If hardware is returned for repair, including packing slip copy with shipment.
4. Mail original claim to: NORDAM / Spares Warranty Support / 11200 E. Pine Street / Tulsa, OK 74116 USA